<COMPANY LETTERHEAD>

<DATE>

Director – Research School of Engineering

College of Engineering and Computer Science

Australian National University

Canberra, ACT 0200

**DECLARATION OF WORK RE URI PIERRE BURMESTER PRACTICAL EXPERIENCE**

To whom it may concern,

1. This is to certify that Mr Uri Pierre Burmester worked at Questacon – The National Science and Technology Centre from August 1st, 2017 to November 19th, 2017 in a casual capacity from August 1st, 2017 to November 19th, 2017 at an average of 2 days per week.

2. During the employment, Uri’s worked as a Gallery Assistant, a public-facing member of the Australian Public Service (APS). Working in this role involved engaging with Questacon guests about science and technology and ensuring the smooth running of the Centre through other roles such as Freefall Operator and Floor Fire Warden. Uri’s other duties involved providing supervision for guests in areas such as Questacon’s Earthquake Lab and MiniQ. Acting as a customer service representative in these roles required that Uri demonstrate both orderly self-management as well as professional and ethical conduct, particularly in his dealings with children. Engaging with visitors is another significant component of Uri’s job and it requires effective communication skills in both professional and lay domains – adapting an explanation to a guest’s individual background is an essential skill in providing an excellent customer service experience. Communicating scientific principles in an inspiring way was another of Uri’s key roles, which required him to learn and manage information about Questacon’s various exhibits and communicate this in an interesting and informative way. Uri was also required to work with other Gallery Assistants as an effective team member in running regular Questacon events such as Questacon By Night.

3. This report is a true and accurate account of work actually performed by Mr. Uri Pierre Burmester.

Yours Sincerely,

<SIGNATURE>

Jessica Brosnan

Front of House Duty Manager, Questacon